2021ANNUAL REPORT

Operator of waste electrical and electronic equipment management system



For the environment without e-waste!

You are presented with the 2021 Annual Report of the company ZEOS eko-sistem d.o.o.

ZEOS eko-sistem is an authorised system operator in the shared network for collection and management of waste electrical and electronic equipment, which is, on behalf of the importers, distributors and manufacturers, in compliance with the obligations for management of this type of waste provided for by the Rulebook.

In the past year our reporting, collecting and information system resulted in success while following the aims determined in the Rulebook. We have gained more experience, which has made us stronger and better prepared for future challenges that we will address successfully in accordance with our values, mission and vision, based on the principles of environmental protection and conservation.

Legend

E-equipment - electrical and electronic equipment

E-waste - waste electrical and electronic equipment

LHA - waste large household appliances

SHA - waste small household appliances

RA – waste refrigerating appliances (refrigerators and freezers)





Rulebook - Rulebook on waste electrical and electronic product management (Official Gazette of Federation BiH, 87/12, 107/14, 8/16, 79/16 and 12/18).

Law - Law on Waste Management (Official Gazette of Federation BiH, 33/03, 72/09 and 92/17).

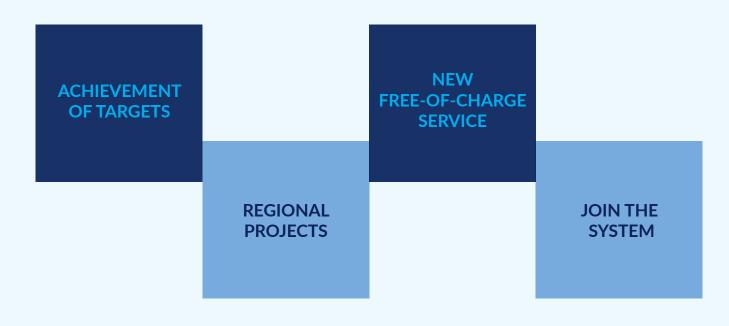
System clients - manufacturers, importers and distributors of electrical and electronic equipment, marketing for the first time electrical and electronic equipment in the Federation of Bosnia and Herzegovina.

System operator - is a company that ensures the system clients pay lower e-waste management fees, carries out administration for reporting, provides support by informing on the legislation, manages electrical and electronic waste, authorised by the FBiH Ministry of Environment and Tourism pursuant to the Law and Rulebook.

Recycler - collector of electrical and electronic waste, legal person collecting and processing electrical and electronic waste, authorised by the system operator.

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Introduction by the manager

We have very optimistic information regarding the public awareness on e-waste, since from the start of our operation in 2013 to date, 2021, we have realized the best result, collecting 2,958 tons of e-waste. ZEOS eko-sistem d.o.o. cooperates with over 400 legal entities, and an increasing number of citizens is satisfied with the service of free-of-charge takeover of e-waste from a residential address, which was established in 2021. We offer unique services in the market, which include free-of-charge takeover of e-waste from companies or the public from addresses. Since we extended our eco-family to all households that have and want to handover their dated appliance at their address, our telephones have not stopped ringing, because a vast number of citizens have been discarding their old appliances. Considering the vast response, we have decided that the Door-to-Door Collection activity should be included in our regular services, completely charge-free for citizens.

The quantity collected by the operator ZEOS eko-sistem d.o.o. in 2021 was 8,105 kg daily, with the greatest share of the structure reserved for large household appliances, followed by small household appliances, refrigerating appliances, TV – monitors and waste lamps.

Proper e-waste management is a preconditions for further significant step in preserving the environment, i.e. legal recycling for which our country has the required capacities. BiH may process and recycle various categories of eco-waste, i.e. large appliances, small appliances, no-freon refrigerating appliances and the categories such as gas waste lamps, Freon refrigerating appliances and cathode-ray tubes of TV monitors are exported for proper processing abroad.



In accordance with the eco standards, the collecting is followed by processing, refinement and recycling.

In the field of recycling e-waste, our company is definitely becoming the leader in our country, and additional investments will insure long term existence of the whole system, its efficiency and recognition.

In the previous period we made significant investments in developing the system of handling e-waste and its infrastructure. Last year, under the project Ecolution - Revolution of Eco Awareness in the area of Tuzla and Živinice, KM 124.959.33 was invested in procurement and setup of 15 special street containers for e-waste, and a mobile recycling deposit site. The collection network has been continuously growing, and in 2022 we are planning to invest KM 100,000 for new street containers in municipalities in FBiH. In addition to own investments, we are also applying to different projects in order to procure additional assets from available funds. In the previous year, we insured the grant amount of KM 83,673.00 to be invested in development and stability of the system as a whole.

Mag. Emil Šehić, Manager

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COMPANY ORGANISATIONAL STRUCTURE

RESPONSIBILITIES OF BOARD OF DIRECTORS:



DECISIONS



SUPERVISION



EFFICIENCY



TRANSPARENCY



CONTROL



gorenje





general servis

ZEOS d.o.o. Ljubljana

Gorenje Commerce d.o.o. Sarajevo

Mercator BH d.o.o. Sarajevo

ZEOS eko – sistem d.o.o. Sarajevo

General servis d.o.o. Sarajevo

Management











Principles of business



We perform our operations under the not-for-profit principle. This means that potential profit cannot be distributed to the founders, but used only to perform and develop the primary activities of the system, transparently and efficiently through decisions of the board of directors.



RESPONSIBILITY

We comply with extended responsibility of manufacturer for reporting and management of e-waste, educate the general public while investing in stability and longevity of the system of operations. Being responsible means decision making and assuming responsibility for the entire operation.



Achieved defined target under the Rulebook is the most significant result of the operator. Total quantity of collected e-waste is 40% of placed e-equipment.



VALUE

Ethics, sensitivity to the environment, striving for best service, innovations, stability, confidence and transparent operations are code of conduct of ZEOS eko-sistem d.o.o.



EQUAL CONDITIONS FOR ALL

Regardless of size of the company or amount of e-equipment placed on the market, all our system clients have the same conditions and they are all equally important.



SECURITY

All information on system clients are protected and treated as confidential.

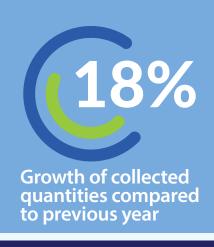
ZEOS eko-sistem in numbers

ZEOS eko-sistem d.o.o. enabled the population and all legal entities with free-of-charge manner to deliver the e-waste to addresses or any ZEOS deposit site. More information about our operation is available at www.zeos.ba.













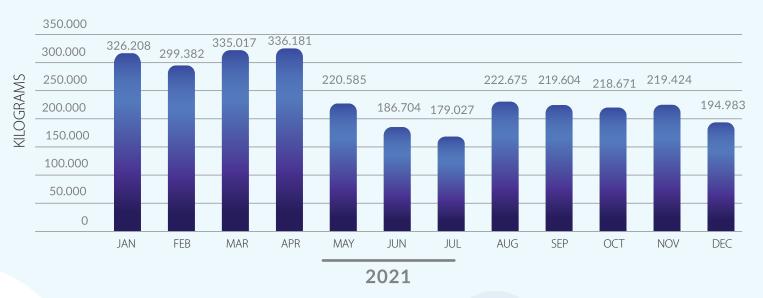




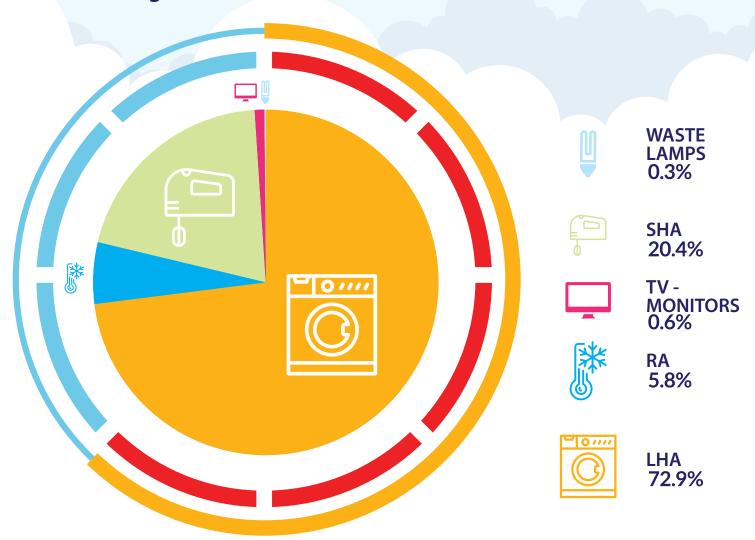


Achievement of targets

From year to year, the quantity of collected e-waste has been increasing. Thanks to the company ZEOS eko-sistem d.o.o. is properly processed in accordance with environmental provisions.



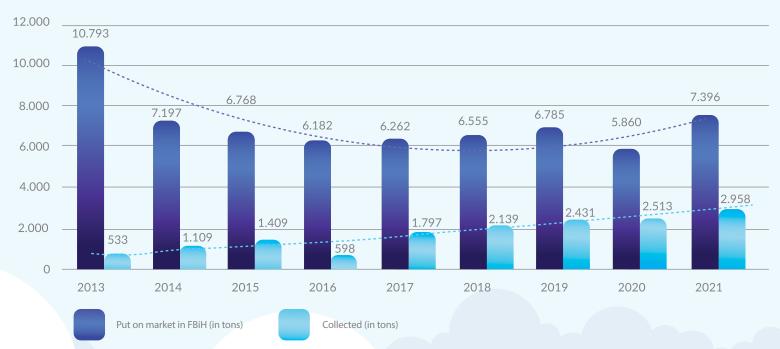
2,958,461 kg collected e-waste in 2021



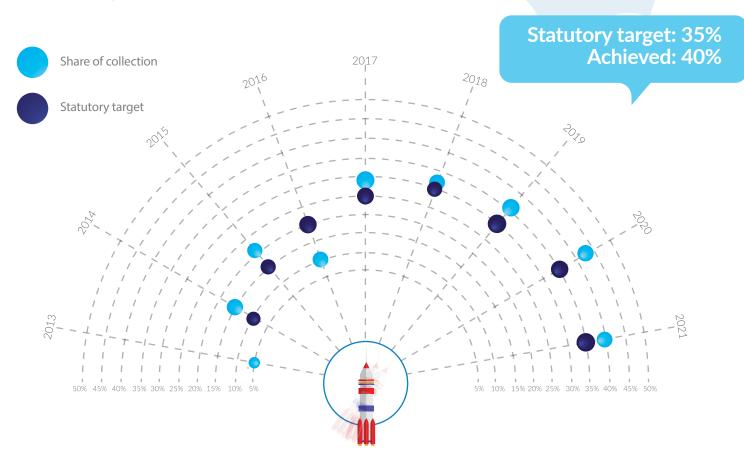
E-waste collection

We continuously fulfil the prescribed statutory targets.

Collection efficiency in FBiH



ACHIEVED COLLECTION SHARE AND STATUTORY TARGET



NINE YEARS OF OPERATION

COLLECTED - 15,486,331 kg COLLECTED DAILY - 4,714 kg



Regional projects in 2021

One of the important activities of our company are various activities and civil information projects, aiming to develop adequate habits for depositing e-waste and using established e-waste management system.

From 2013 to 2021, 218,585 participants took part in ZEOS awareness raising projects and activities, 32,934 of whom were students together with 213 educational institutions (kindergartens, primary schools, secondary schools and institutions for children with disabilities).

In 2021, 13 awareness raising projects and 70 activities, with 95,585 participants, were implemented in our media information channels (electronic and printed). During the implementation of these activities, cooperation was established with associations, municipalities, schools, utility companies and collectors, which shows the importance of operator activities in including a large number of stakeholder groups in the same objective, which is the environmental protection and proper disposal of e-waste.



Regional projects

Go Green

The first mobile application in BiH was developed via the Regional program on local democracy in Western Balkans #ReLoad, in collaboration with the European Union in Bosnia and Herzegovina that locates green islands, connects the population with local authorities, educates youth and scans the waste. The application was implemented in the area of Sarajevo, Maglaj, Rudo, Travnik, Modriča, Jablanica, Trebinje, Bijeljina, Vitez, Kakanj, Tuzla, Tešanj, Sokolac and Brod. It is available on mobile app store or link www.gogreen.ba.

Take Your E-waste to a Better Place

The project was realized with EU Info Center in BiH and the Office of the EU in BiH, commemorating March 18, the World Recycling Day. In order to educate the students, professional educational presentations were prepared for 10 primary and secondary schools in Bosnia and Herzegovina.





Little Environmental Ambassadors

The project included a series of activities with education, a visit to the recycling site, competition in recycling for students and commemorating Earth Day on April 22, 2021. The activities were performed in collaboration with the authorized collector C.I.B.O.S. d.o.o. with over 120 students and teaching staff of the Osman Nuri Hadžić Primary School.

Clean Earth for One Day

For September 18, the World Cleaning Day, in collaboration with the Civil Association Ruke, under the greatest national ecologic movement Let's Do It, clearing activities were organized in Sarajevo, Tuzla, Bihać, Bosanska Krupa, Goražde, Gračanica, Bijeljina, Kozarac, Doboj Istok, Donji Vakuf, Boračko jezero, Konjic, Prijedor, Doboj, Kakanj, Teočak, Brčko, Puračić, Tomislavgrad, Sanski Most, Neum, Cazin, Zenica, Bosanski Petrovac, Jajce, Pale, Trebinje and Žepče. Over 20,000 volunteers and participants from all over BiH participated in this project.

Setting up street containers for e-waste in FBiH

The project that aims to develop the entire e-waste collection system through expansion of the network and setting up 32 new street e-containers for municipalities that so far did not have an infrastructure for proper e-waste collection. Thus ZEOS eko-sistem d.o.o. will enable the citizens from all over FBiH a free-of-charge service of adequate e-waste depositing.



Eco Action "Old for New with Discount" at Gorenje Studios in Cooperation with Gorenje Commerce d.o.o.

Aware of the fact that a vast number of appliances of this type is eventually illegally handled, a very successful activity Old for New with Discount has continued in 2021 and ZEOS eko-sistem as the Authorized Operator is in charge of its implementation in collaboration with Gorenje Commerce d.o.o. In this manner, the citizens have free-of-charge service of taking over old large household appliances at the address, upon purchasing a new on, with an eco-discount of 5%.



Ecolution - Revolution of Environmental Awareness

Under the project activities, 15 street containers were procured for e-waste and mobile recycling site. In accordance with the plan and approval of authorized municipal services and utility companies, the containers were places in Tuzla and Živinice. Additionally, free-of-charge service of proper depositing was enabled for citizens of rural areas via a mobile recycling site. The realization of project activities was followed by media campaigns with participation of local and national media, and ZEOS mascot. Mr. Recko.





Door-to-door collecting

Free-of-charge collecting is the new ZEOS service that has been available to citizens from November 1, 2021. All citizens that have e-waste in their homes, weighing over 5 kg, may hand the waste over free-of-charge if they fulfil an order available at www.zeos.ba. The e-waste is collected by the express mail and the realization of order is performed within 15 days. The handover is performed at the level of the Federation of Bosnia and Herzegovina, and the cost of transport and handling is covered by ZEOS eko-sistem d.o.o., which insures recycling pursuant to legal provisions.

International e-waste day:

The user is the key to circular economy!

ZEOS eko-sistem d.o.o. as the representative of Bosnia and Herzegovina, implemented for the fourth time under this important date for ecology, October 14, 2021 implemented a series of activities that include education and collection of e-waste in 25 primary schools in Gračanica, Blagaj and Sarajevo. Additionally, the marketing campaign included promoting the recycling sites, e-containers and green furniture, and in the same period, ZEOS mascot Mr. Recko expressed his support to the global event Race for the Cure, by combining recycling and sports activities in his own manner. Project associates were JP Komus d.o.o. Gračanica and JKP Čistoća Cazin.





My Eco School

Interactive competitive program for students from six schools in Blagaj, Kiseljak, Kladanj, Olovo, Orahovica and Špionica. Schools have after the presentation held for the students started the activity of collecting e-waste and environmental protection. By completing the project, the schools were provided with e-waste bins, in order to continue the habits developed in children in the future.

Collection network

We are constantly expanding our collection network in order efficiently achieve the established statutory targets. We promote recycling and proper e-waste disposal.



If you want to join our collection network, contact us on our e-mail: info@zeos.ba.

Infrastructure

100 pcs









100 pcs

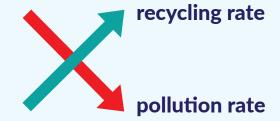
New free-of-charge public service

The citizens of BiH have the possibility to dispose e-waste as the citizens of the European Union. ZEOS eko-sistem d.o.o. in 2021 implemented the new free-of-charge service for proper waste disposal, thus making it simpler for the citizens to dispose of their old appliances and insure their handling pursuant to the Law and the Rulebook, with no risk of environmental pollution due to improper handling. The takeover order form may be filed by the citizens at www.zeos.ba.



You are only responsible for packing the e-waste in a bag or a package!

Free-of-charge For all quantities above 5 kg



System clients

Under its strategy, the aim of the company ZEOS eko sistem d.o.o. is to fulfil the extended liability of the system client, simplifying the entire process from reporting for placed e-equipment to handover of e-waste according to the valid Rulebook.



In 2021, the total number of system clients in our eco-family amounts to 256. If you are a part of our system, you will pay lower fees!

The admission process of new system clients



STEP 1

Filing the free consultation form at www.zeos.ba



STEP 2

You will receive an email or a call with basic conditions of operation



STEP 3

Preparing the offer and defining the meeting



STEP 4

Signing a contract for the current year, creating a user profile in an online application



STEP 5

Entry in the System Clients register, transfer of obligation to ZEOS eko-sistem pursuant to the Rulebook

Our eco-family:

ABIAS D.O.O. TEŠANJ; ADTEXO D.O.O.; AGRAMSERVIS D.O.O.; AGROMEHANIKA-KOMERC D.O.O.; ALARM AUTOMATIKA D.O.O.; ALFA CAR D.O.O. SARAJEVO; ALFA THERM D.O.O. MOSTAR; ALLIED VTM D.O.O. SARAJEVO; ALPEKS D.O.O. SARAJEVO; AMD SCONTO - BRČKO D.O.O.; AMDŽ-ELEKTRON DOO BIHAĆ; AN-GO FRIGO ELECTRIC D.O.O.; AN-KA D.O.O .SARAJEVO; ANNOA D.O.O. TUZLA; ARCHITEKTENGRUPPE S 71 D.O.O. SARAJEVO; ARGON SISTEMI D.O.O.; AT STORE D.O.O. SARAJEVO; ATOM DISTRIBUTION D.O.O. LAKTAŠI; AUDIO TEAM D.O.O. ČITLUK; AUTOMATIC SERVIS D.O.O.; AUTOMATING ATC D.O.O. TUZLA; AVACOM GROUP D.O.O. MOSTAR: AVTERA BH D.O.O. SARAJEVO: AX SOLING D.O.O.: B & G D.O.O. SARAJEVO: BANJALUČKA PIVARA D.D. BANJA LUKA; BBS D.O.O. SARAJEVO; BIASSCO D.O.O. USORA; BILI BRIG D.O.O. GRUDE; BINGO D.O.O. TUZLA; BIOMEDICA D.O.O. SARAJEVO; BIRO COMMERCE D.O.O. ODŽAK; BLITZ-CINESTAR D.O.O. SARAJEVO; BOSNALIJEK D.D.: BOSNAMEDIC D.O.O. SARAJEVO: BROTHERS D.O.O. LJUBUŠKI: BS TS D.O.O. SARAJEVO: CARLSBERG BH D.O.O. SARAJEVO; CC HBC B-H D.O.O. SARAJEVO; CLIMA-TRADE D.O.O. SARAJEVO; COMMERCE ENGINEERING D.O.O. MOSTAR; COMPLEX D.O.O. SARAJEVO; COMTRADE DISTRIBUTION D.O.O. SARAJEVO; CONFIG D.O.O. MOSTAR; CPU D.O.O. CAZIN; CROM BH D.O.O. SARAJEVO; D.O.O. LATEX CAZIN; DARA D.O.O. POSUŠJE; DEICHMANN OBUĆA D.O.O.; DELING D.O.O. TUZLA; DELTRON D.O.O. SARAJEVO; DEMA & S EXPORT-IMPORT D.O.O. MOSTAR; DENTA DE D.O.O. SARAJEVO; DIAMEDIC D.O.O. SARAJEVO; DIMOTEL D.O.O. POSUŠJE; DISTI D.O.O. SARAJEVO; DM DROGERIE MARKT D.O.O. SARAJEVO; DOO MEGA CENTAR SANSKI MOST; DREAM-SAT D.O.O.; DŽANIĆ KOMERC D.O.O.; DŽENEX D.O.O. TUZLA; EINHELL BIH D.O.O. VITEZ; EL PHARMA D.O.O.; ELEKTRO CENTAR D.O.O. ČITLUK; ELEKTRO-JURIĆ D.O.O. MOSTAR; ELEKTRO-MILAS D.O.O. LJUBUŠKI; ELKO-MARIĆ D.O.O. MOSTAR; ELMARK GROUP D.O.O.; ELSA TRADE D.O.O. SARAJEVO; ELUMATEC MASCHINEN D.O.O. BIHAĆ; EMANET IT ACADEMY D.O.O.; ENERGOINVEST-SUE D.D.; FARMAVITA D.O.O. SARAJEVO; FAXY D.O.O. TUZLA; FERRO-PACK D.O.O. VITEZ; FMI 2001 D.O.O. ČITLUK; FRIGOTERM D.O.O. MOSTAR; GAMA-ELECTRONIC D.O.O. ŽEPČE; GASTRO TEHNIKA D.O.O.; GEMMA BH D.O.O.; GENERAL ENGINEERING D.O.O.; GENERAL SERVIS D.O.O. SARAJEVO; GORENJE COMMERCE D.O.O. SARAJEVO; GRAFOTISAK D.O.O. GRUDE; GRIČ D.O.O. ŠIROKI BRIJEG; HENKEL BH D.O.O. SARAJEVO; HILTY SYSTEMS BH D.O.O. SARAJEVO; HKB NET D.O.O. SARAJEVO; I-CRNI D.O.O. CAZIN; IMTEC D.O.O. SARAJEVO; INEL BH D.O.O. MAGLAJ; INEL D.O.O. MOSTAR; INEL-MED D.O.O.; INFO-KOD D.O.O. TRAVNIK; INFONET D.O.O.; INTER-COM D.O.O. ZENICA; INTERSPORT BH D.O.O. SARAJEVO; ISKRAEMECO SARAJEVO D.O.O.; ITD D.O.O. SARAJEVO; JULIUS MEINL BH D.O.O.; JUMO BH D.O.O. DOBOJ ISTOK; JYSK D.O.O. SARAJEVO; KABLOVSKA TELEVIZIJA HS; KAMER COMMERCE D.O.O. SARAJEVO; KB D.O.O. MOSTAR; KID ZONE D.O.O.; KODEKS D.O.O. SARAJEVO; KONICA MINOLTA POSLOVNA RJEŠENJA BH D.O.O.; KONZUM D.O.O. SARAJEVO; KUPI TEHNIKU D.O.O.; LEDO D.O.O. ČITLUK; LIBELA ELSI BIH D.O.O.; LIGHTING TECHNOLOGY D.O.O. SARAJEVO; LOGOSOFT D.O.O. SARAJEVO; LUK D.O.O. SARAJEVO; LUMINOS D.O.O. SARAJEVO; M.A.L. GRIZELJ D.O.O.; MACLINE D.O.O. SARAJEVO; MALIŠIĆ EXPORT-IMPORT D.O.O. ČITLUK; MANEDRA-COMPANY D.O.O. MOSTAR; MARCAFFE D.O.O.; MARS - 97 D.O.O.; MASTER-H D.O.O. SARAJEVO; MASTERLINE D.O.O. SARAJEVO; MB FRIGO KLIMA I HLAĐENJE D.O.O.; MEDICAL D.O.O.; MEDICAL INTERTRADE D.O.O. SARAJEVO; M-ELECTRIC D.O.O. SARAJEVO; MERCATOR BH D.O.O. SARAJEVO; MES D.O.O. ZENICA; MESC D.O.O. SARAJEVO; MI-ADRIATIC D.O.O.; MIBO KOMUNIKACIJE D.O.O. SARAJEVO; MICOM BH D.O.O.; MIDDLE POINT ELECTRONICS D.O.O. SARAJEVO; MIDNES D.O.O.; MIKRO+POLO D.O.O. SARAJEVO; MIVIKO D.O.O.; MLJEKARA LIVNO D.O.O. LIVNO; MOBIS ELECTRONIC D.O.O. SARAJEVO; MOJIT D.O.O. SARAJEVO: MOLSON COORS BH D.O.O. BANJA LUKA; MTEL, A.D. BANJA LUKA; NEONETX D.O.O.; NETWORK D.O.O. SARAJEVO; NEW YORKER BH D.O.O. SARAJEVO; NEX STUDIO D.O.O.; NOBEL CORPORATION D.O.O. MOSTAR; NUIĆ D.O.O. LJUBUŠKI; NUIĆ AUTODIJELOVI D.O.O.; OC IMP KLIMA D.O.O. SARAJEVO; OLYMPUS BH D.O.O.; OMEGA PANELI D.O.O. MOSTAR; OPUS D.O.O. MOSTAR; ORACLE BH D.O.O. SARAJEVO; ORBICO D.O.O. SARAJEVO; ORBITER G D.O.O. GRUDE; OSMIJEH D.O.O. ZENICA; P.Z.VINO-DUHAN-VOĆE P.O.; PAYTEN D.O.O. SARAJEVO; PC PLUS D.O.O. SARAJEVO; PENNY PLUS D.O.O. SARAJEVO; PLANET D.O.O. POSUŠJE; PLANKOS ALATI D.O.O. LIVNO; PORIN D.O.O.; PRINTEX D.O.O.SARAJEVO; PRIZMA BL DOO BANJA LUKA; PROMA D.O.O. SARAJEVO; PROMET-TEHNO D.O.O. BIHAĆ; R.TIME D.O.O. SARAJEVO; RIF D.O.O. ŠIROKI BRIJEG; ROX D.O.O. ZA PROMET I USLUGE; SALON BANKARSKE OPREME D.O.O. SARAJEVO; SARAJEVSKA PIVARA D.D. SARAJEVO; SARAJEVSKI KISELJAK D.D. KISELJAK; SARTORIUS LIBRA ELEKTRONIK D.O.O. SARAJEVO; SATTRAKT D.O.O. SARAJEVO; SAŠA-TRADE D.O.O. DOBOJ; SCHACHERMAYER D.O.O. SARAJEVO; SCHRACK TECHNIK BH D.O.O. MOSTAR; SEDŽAN-INGENERING D.O.O. SARAJEVO; SERVIS JELIĆ D.O.O. ŠIROKI BRIJEG; SHIMADZU D.O.O. SARAJEVO; SICON SAS D.O.O. TUZLA; SILK TRADE D.O.O. TEŠANJ; SOFTNET D.O.O. SARAJEVO; SONRA D.O.O.; SPANISH MARKET D.O.O. SARAJEVO; STUDIO-MODERNA D.O.O. SARAJEVO; SYS COMPANY D.O.O. SARAJEVO; SYSTECH D.O.O.; ŠPICA SYSTEMS D.O.O. SARAJEVO; TC-LINK D.O.O. ČITLUK; TEHNODEPO D.O.O. SARAJEVO: TEHNO-MAG D.O.O. ORAŠJE: TELEMACH D.O.O. SARAJEVO: TELEPLUS D.O.O. MOSTAR: TEP-LIGHT D.O.O. TUZLA; TEVE VARNOST ELEKTRONIKA D.O.O. VISOKO; TIPTEH D.O.O. SARAJEVO; TOOL EXPERTS D.O.O. SARAJEVO; TRGOŠPED D.O.O.; TRING D.O.O.; TRONEX D.O.O. ORAŠJE; TVIN-KOMERC D.O.O. SARAJEVO; UNATEL D.O.O. BIHAĆ; UNIBOX D.O.O. MOSTAR; UNIKOMERC D.O.O. MOSTAR; UNIOR TEHNA D.O.O. SARAJEVO; UNIS TELEKOM D.D. MOSTAR; UMBRELLA CORPORATION BH D.O.O.: UNIVERZALNO D.O.O. SARAJEVO: VELUX BH D.O.O.; VERSO D.O.O. SARAJEVO; VIDIAMOBIL D.O.O. POSUŠJE; VITAPUR D.O.O. SARAJEVO; VOKEL D.O.O. POSUŠJE; WIDEX SA D.O.O. SARAJEVO; WURTH BH D.O.O. SARAJEVO; XENON FORTE D.O.O. SARAJEVO; YIMOR D.O.O. BRČKO; YIMOR D.O.O. DOMALJEVAC; ZEKA-COMERC D.O.O. GRAČANICA; ŽANA-COMMERCE D.O.O. POSUŠJE.

15



80%

Cooperation with others

Are you happy with the service and cooperation with our company?



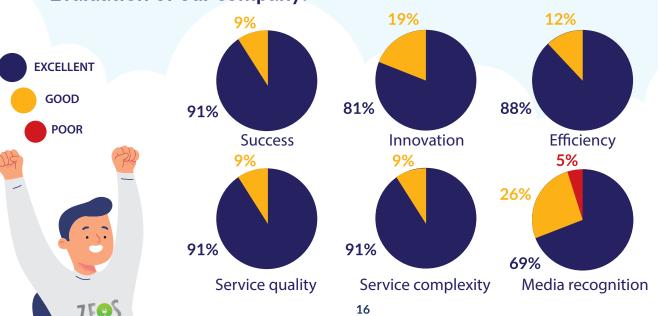
Are you planning to continue using the services of our company?



Evaluation of our employees:

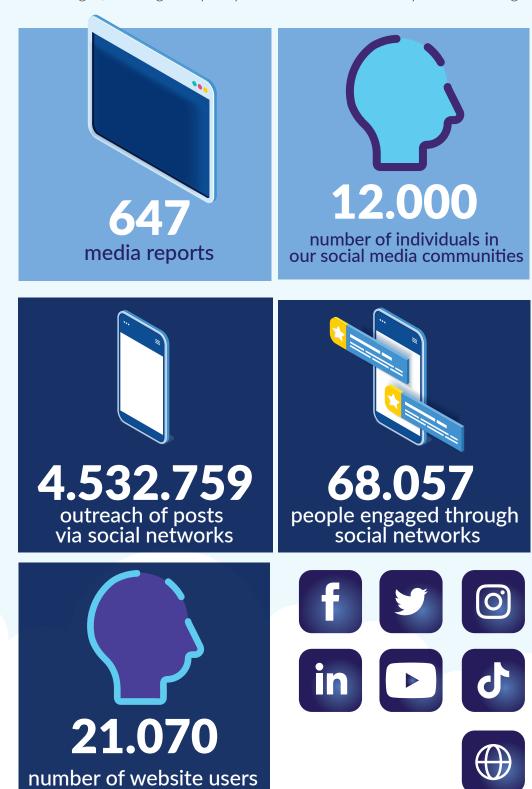


Evaluation of our company:



Join us!

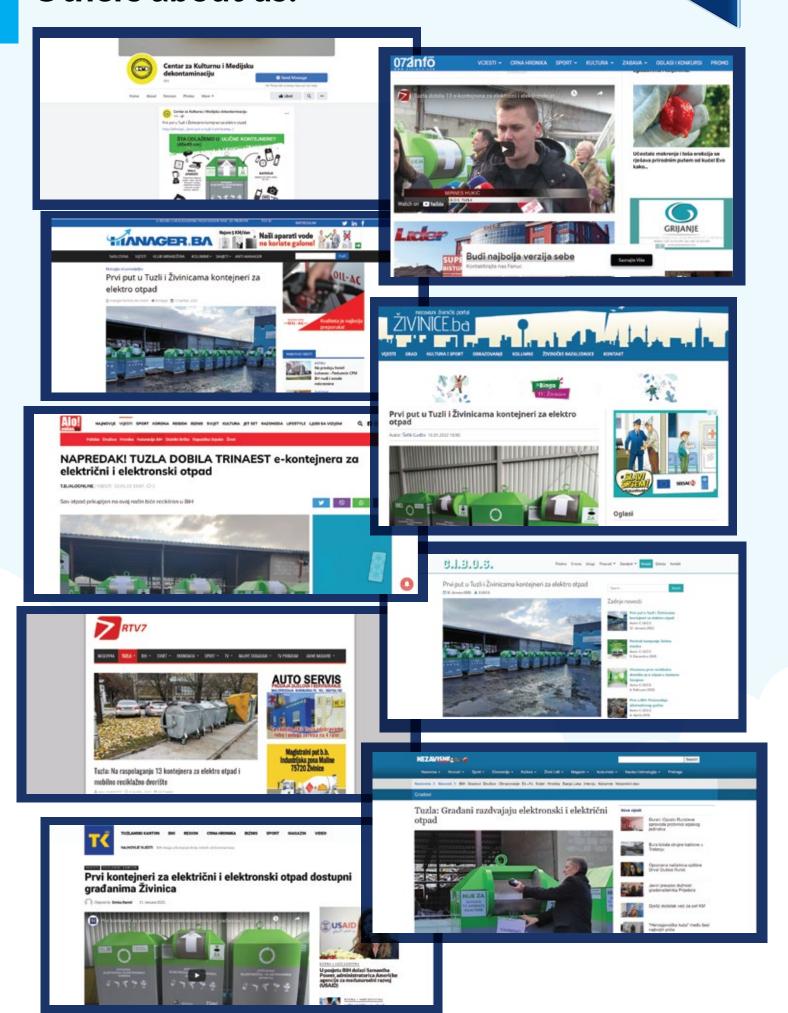
The messages that we continuously create significantly change the awareness of the population. Today, in our communication channels we cooperate with users of all generations. The importance and role of individual in protecting the living environment starts with proper informing. We pay close attention to creating the media messages, minding the quality of their content for every individual target group.



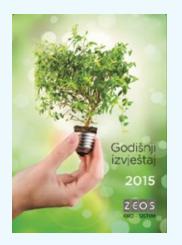
The basis of successful interpersonal relationships and successfully performed activities of the company ZEOS eko sistem d.o.o. is communication.



Others about us!



















For more information about our activities, please see our annual reports for 2014, 2015, 2016, 2017, 2018, 2019, 2020 and 2021 available online on our web page www.zeos.ba.

All the information, charts and images are for information and must not be used for other purposes.

ZEOS eko-sistem d.o.o.

Ul. Tvornička 3.

71210 Ilidža

+387 33 628 606

+387 33 846 316

+387 33 846 317

E-mail: info@zeos.ba

www.zeos.ba

